

**Multimodal Task Force – Cape Cod RTA
Ground Transportation Service Updates
During COVID-19 Pandemic
(Last Updated: 11/10/2020)**

DESCRIPTION	CAPE COD RTA	PETER PAN BUS	P&B BUS	CC National Seashore-Coast Guard Beach Tram
<p>Current Level of Transportation Service Provided</p>	<p><u>Fixed Route</u> – Full complement of fall/winter fixed route services began on September 8th.</p> <p><u>DART (Dial-A-Ride)</u> – Accommodating all trip requests.</p> <p><u>PTown/N. Truro Shuttle</u> – Operating as usual on Fri, Sat, Sun through September 27th.</p> <p><u>CapeFLYER</u> – The seasonal service ran this year from June 26th through Labor Day. Operated 1 daily round trip between Boston and Hyannis on Fridays, Saturdays, and Sundays.</p>	<p><u>Hyannis-Provincetown Route</u> Relunched on April 27th. 2 daily round trips 7 days a week. Making additional stops at Cape Cod Healthcare facilities.</p> <p><u>Hyannis-Boston Route</u> Relunched on June 5th. 4-5 daily round trips, Thursday-Monday.</p> <p>Launched additional service during commuting hours Mon-Fri from Hyannis to Boston in the morning and Boston to Hyannis in the late afternoon.</p> <p><u>Hyannis-Providence Route</u> Relunched on June 5th. 4-5 daily trip leaving and arriving in Hyannis, Thursday-Monday.</p> <p><u>Woods Hole-Providence/Boston</u> Running limited services Thursday-Monday.</p>	<p>All bus service canceled at this time.</p>	<p>Tram Operation started 7/6/20, making trips as needed dependent on passenger demand.</p>
<p>Phased Reopening Transportation Service Schedule</p>	<p>Starting June 27th, CCRTA began operating a full summer schedule.</p> <p><u>CapeFLYER</u> – Operated from June 26th-September 8th.</p> <p><u>Fixed Route</u> – Full Fall/winter schedules launched on September 8th. June 27th – Sep 7th ran full summer schedules.</p> <p><u>DART (Dial-A-Ride)</u> -</p>	<p><u>Hyannis-Provincetown Route</u> Planning to add a 3rd daily round trip within a few weeks.</p> <p><u>Boston/Providence – Hyannis/Woods Hole Routes</u> – On June 25th, doubled the frequency of service on these routes. (Will still be operating Thurs-Mon)</p>	<p>Have not determined service relaunch date yet but are hoping to relaunch soon</p>	<p>Tram operation began on July 6 as part of phase 3 step 1.</p> <p>Trams at 50% capacity.</p> <p>Parking lot held to various amounts of vehicle spaces dependent on high tides at CGB in Eastham. Access area is almost impassible at high tide. *Access is</p>

DESCRIPTION	CAPE COD RTA	PETER PAN BUS	P&B BUS	CC National Seashore-Coast Guard Beach Tram
	<p>Accommodating all trip requests.</p> <p><u>PTown/N. Truro Shuttle</u> – Ran through Sep 27th.</p>			<p>being moved to allow for increased usage.</p>
<p>Ridership Trends/Data</p>	<p><u>Fixed Route</u> – Average of 70-75% daily decrease in ridership in April/May. Average of 60-65% daily decrease in ridership in June, July, and August which began to slowly increase in September and October comparison to last year. Ridership decreases have varied by route.</p> <p>July → 63.9% decrease from last year August → 64.5% decrease from last year September → 49% decrease from last year October → 42% decrease from last year Oct 31-Nov 6 → 42% decrease from last year</p> <p><u>DART</u></p> <p>April → 85% decrease from last year May → 82% decrease June → 73% decrease July → 68% decrease August → 63% decrease September → 66% decrease October → 62% decrease</p> <p>Top 3 passenger trip purpose has been for Work, Grocery Shopping, and Dialysis.</p> <p><u>CapeFLYER</u></p> <p><u>Sep 4th-7th</u> → 525 total passengers. About 62%</p>	<p>During Labor Day weekend, ridership increased by about 40% from prior weeks.</p> <p>As of August, throughout all services, ridership is about 15% of normal. Cape services are about 10% of normal.</p> <p>As of July, passenger counts have increased slightly week over week but are still only a fraction of what we would carry on “normalized” June and July routes. Total passenger count was 329 passengers that used services arriving and departing on all cape routes at beginning of June.</p> <p>As of May, In all markets on typical day, PP has 200 buses on the road total carrying around 4,000 passengers. At beginning of May, there were 288 passengers booked for May 17th through rest of summer.</p>	<p>N/A</p>	<p>Ridership:</p> <p>7/6: 178 7/7: 153 7/8: 250 7/9: 294 7/10: 83 7/11: 196 7/12: 323 7/13: 279 7/14: 236</p> <p>7/26-8/1 → (3,528)</p> <p>Passenger trends are significantly lower than norm due to COVID-19 mitigations and also beach conditions (limited beach space due to tides and wave action).</p>

DESCRIPTION	CAPE COD RTA	PETER PAN BUS	P&B BUS	CC National Seashore-Coast Guard Beach Tram
	<p>decrease from last year.</p> <p><u>Aug 28th-30th</u> → 202 total passengers. About 78% decrease from last year.</p> <p><u>Aug 21-23</u> → 310 total passengers. About 67% decrease from last year.</p> <p><u>Aug 14th-16th</u> → 216 total passengers. About 79% decrease from last year.</p> <p><u>Aug 7th-9th</u> → 218 total passengers. About 78% decrease from last year.</p> <p><u>July 31st-Aug2nd</u> → 150 total passengers over weekend. About 88% decrease.</p> <p><u>July 24th-26th</u> → 234 total passengers over weekend. About 78% down from last year.</p> <p><u>July 17th-19th</u> → 305 total passengers over weekend. About 69% down from last year.</p> <p><u>July 10th-12th</u> → 136 total passengers over weekend. About 85% down from last year.</p> <p><u>July 2nd-5th</u> → 233 total passengers over weekend. About 85% decrease from last year.</p> <p><u>June 26-28</u> → 225 total passengers over weekend. About 65% decrease from last year.</p>			
Health Precautions	All buses thoroughly sanitized daily with a “mold	During this time, sanitizing all buses thoroughly and using	Implemented bus sanitizations before	Operators and visitors strongly encouraged to

DESCRIPTION	CAPE COD RTA	PETER PAN BUS	P&B BUS	CC National Seashore-Coast Guard Beach Tram
Taken & To Be Taken	<p>fogger” device.</p> <p>All drivers given gloves and masks and required to wear them at all times.</p> <p>Masks are handed out to riders who need them.</p> <p>Hand sanitizer and Lysol wipes on all buses.</p> <p>Clear plastic curtains and barriers installed between driver and rest of bus.</p> <p>Social distancing encouraged on all buses.</p> <p>HTC and other facilities thoroughly sanitized twice a day.</p>	<p>new spray to kill viruses, fogging buses daily once reopened. Marked the seats to ensure social distancing. Drivers given masks, gloves, sanitizer, and fogger.</p>	<p>suspending service. After reopening, all drivers will be required to wear gloves and masks. Acquired fogging machines. Will be implementing more aggressive methods.</p>	<p>wear masks. Cue line is spaced 6 feet apart. Lot reduced by at least 50%. Trams will be cleaned and disinfected by the operators. Tram ridership is reduced by 50% with a rope closing off bench seats.</p>
Challenges				